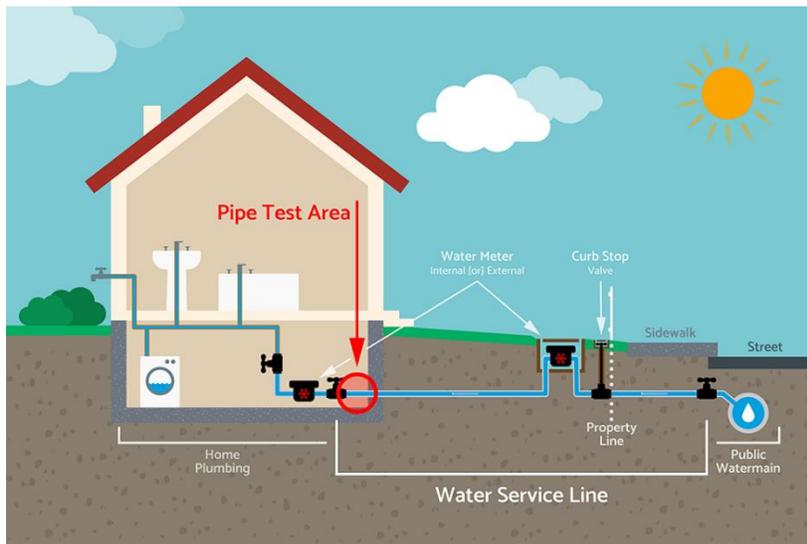


Lead service inventory information:

WHAT IF I HAVE MORE THEN ONE SERVICE: We are required to verify EVERY connection. If you pay for multiple meters you will need to submit a form for each. Once you complete a form there is an option to submit another. (Having all your pictures before starting the surveys will make multiple submissions quick and easy.)

WHERE DO I NEED TO IDENTIFY MY SERVICE LINE: Although Rural Water has never installed any lead materials, it was common that when a service was added there was a desire for us to connect to some old existing plumbing (old well line). These privately owned service lines need to be inspected and reported. As proof that a service has been verified, we will be attaching a photo of the pipe where it enters each home or business to our report.



HOW DO I COMPLETE THE SURVEY: your survey should start by finding where the service enters and taking a focused photo. If you used your smartphone to take this photo you can pull up the website and complete it with your phone. Otherwise, you will need to have that photo saved to the computer you use to access the survey. Once the form is open you will be required to answer a few short questions. When it is time to load your photo, you will have to find and select the photo you took and the program will save it to our database.

PRIVACY: The survey includes some questions that will help ORWS log your data and track the progress of the report. Names, addresses, phone numbers and other personal information are not part of the final report that will be submitted to the DNR. The final report will have each service listed under a customer identifier number which keeps all of your personal information confidential.